



CITY OF DUBLIN
SENIOR CENTER ADVISORY COMMITTEE
MEETING AGENDA

THURSDAY, DECEMBER 4, 2014, 9:30 AM
DUBLIN SENIOR CENTER, 7600 AMADOR VALLEY BOULEVARD

1. **CALL TO ORDER**
2. **PLEDGE OF ALLEGIANCE**
3. **ORAL COMMUNICATIONS**
 - 3.1 **Recognition of Outgoing Senior Center Advisory Committee Members**
 - 3.2 **Public Comments**

At this time, the public is permitted to address the Dublin Senior Center Advisory Committee on non-agendized items. The Committee must, however, comply with all State Laws in regard to items not appearing on the posted agenda. The Committee may respond to statements made or questions asked, or may request Staff to report back at a future meeting concerning the matter. Any member of the public may contact the office of the Dublin Senior Center related to the proper procedure to place an item on a future Dublin Senior Center Advisory Committee agenda. The exceptions under which the Dublin Senior Center Advisory Committee MAY discuss and/or take action on items not appearing on the agenda are contained in GC 54954.2(b)(1)(2)(3).
4. **MINUTES OF THE REGULAR MEETING – November 6, 2014**

STAFF RECOMMENDATION: Approve Minutes
5. **WRITTEN COMMUNICATIONS – None**
6. **UNFINISHED BUSINESS - None**
7. **NEW BUSINESS**
 - 7.1 **Benefit Concert**

The Senior Center Advisory Committee will discuss if they would like to partner with the Youth Advisory Committee to assist Staff in planning an inter-generational Benefit Concert to support the Youth Fee Assistance program.

RECOMMENDATION: Receive report and provide feedback.
 - 7.2 **Lunch Program Customer Satisfaction Surveys**

The Senior Center Advisory Committee will receive a report on customer satisfaction surveys for the lunch program.

RECOMMENDATION: Receive report and provide feedback.
8. **OTHER BUSINESS**
 - 8.1 **Brief Informational Only Reports from the Dublin Senior Foundation, Parks and Community Services Commission Liaison, Advisory Committee Members and Sub-Committees, and/or Staff; and Reports by Advisory Committee Members related to Meetings Attended at City Expense (AB 1234)**
9. **ADJOURNMENT**

This AGENDA is posted in accordance with Government Code Section 54954.2(a)

If requested, pursuant to Government Code Section 54953.2, this agenda shall be made available in appropriate alternative formats to persons with a disability, as required by Section 202 of the Americans with Disabilities Act of 1990 (42 U.S.C. Section 12132), and the federal rules and regulations adopted in implementation thereof. To make a request for disability-related modification or accommodation, please contact the Dublin Senior Center (925) 556-4511 at least 72 hours in advance of the meeting.

A complete packet of information containing Staff Reports (Agenda Statements) and attachments related to each item is available for public review at least 72 hours prior to a Senior Center Advisory Committee Meeting or, in the event that it is delivered to the Committee less than 72 hours prior to a Senior Center Advisory Committee Meeting, as soon as it is so delivered. The packet is available at the Dublin Senior Center.



AGENDA STATEMENT
SENIOR CENTER ADVISORY COMMITTEE
MEETING DATE: DECEMBER 4, 2014

SUBJECT: Recognition of Outgoing Senior Center Advisory Committee Members
Report Prepared by Anna Hudson, Recreation Coordinator

ATTACHMENT: None

RECOMMENDATION: Receive report

FINANCIAL STATEMENT: None

DESCRIPTION: The Senior Center Advisory Committee will recognize and acknowledge Diane Bonetti, Faye Guarienti, and Eddie Joe Mack with certificates honoring their service as a Senior Center Advisory Committee Member for the past four years.

ITEM NO.:3.1



AGENDA STATEMENT
SENIOR CENTER ADVISORY COMMITTEE
MEETING DATE: DECEMBER 4, 2014

SUBJECT: **Benefit Concert**
Report Prepared by Anna Hudson, Recreation Coordinator

ATTACHMENT: None

RECOMMENDATION: Receive report and provide input

FINANCIAL STATEMENT: None

DESCRIPTION: The Senior Center Advisory Committee will discuss if they would like to partner with the Youth Advisory Committee to assist Staff in planning the Benefit Concert on Sunday, April 12, 2015 at 2:00 PM at the Dublin Senior Center.

The goal of the Benefit Concert is to raise funds for the Youth Fee Assistance Program. This program provides fee assistance to low-income youths who could not otherwise participate in City of Dublin recreation programs.

Currently the concert showcases the talents of local youth performing artists. The Committee will discuss if they would like to include local senior performing artists in a combined inter-generational effort.

ITEM NO.:7.1



AGENDA STATEMENT
SENIOR CENTER ADVISORY COMMITTEE
MEETING DATE: DECEMBER 4, 2014

SUBJECT: Lunch Program Customer Satisfaction Surveys
Report Prepared by Anna Hudson, Recreation Coordinator

ATTACHMENT: Evaluation Forms

RECOMMENDATION: Receive report and provide feedback.

FINANCIAL STATEMENT: None

DESCRIPTION: Staff surveyed patrons on November 19, November 25 and December 1 who attend the Open Heart Kitchen lunch program to gauge their satisfaction with the program, including the meal quality and the overall dining experience.

Daily, a lunch may be purchase for a suggested donation of \$3. A lunch consists of the following items: soup, salad, entree, dessert, milk, juice cartons, coffee and/or tea. A “take-out” option is also available.

Currently patrons have the opportunity to provide regular feedback on a short comment card including the opportunity to offer suggestions for future menu items. The purpose of this suggested evaluation is to gather more detailed feedback about the overall program.

A compilation of the evaluations and comments received will be presented to the Advisory Committee.

ITEM NO.:7.2

Lunch Program Evaluation Form

Date _____

We strive to offer the best customer experience possible. So here's your chance to let us know what you think about the Dublin Senior Center's Lunch Program.

What I (liked/disliked) about the meal and why:

I would like to suggest the following food be added to the menu:

Comments:

Name (Optional) _____

Phone (Optional) _____



Dublin Senior Center Lunch Program

Please help us evaluate the lunch program with this quick survey.

How would you rate today's meal?

	Excellent	Very Good	Good	Fair	Poor
Appearance					
Taste					
Portion Size					

How would you rate today's dining experience?

	Excellent	Very Good	Good	Fair	Poor
Staff					
Site Atmosphere					

Is there anything you recommend to improve the lunch program?

Additional Comments and/or Testimonial about your experience at the Dublin Senior Center: