

2-1-1 speaks your language!  
2-1-1 habla tu idioma!  
2-1-1 是你的帮手!



2-1-1 是你的帮手!

2-1-1 habla tu idioma!

2-1-1 speaks your language!

# TRI-VALLEY HUMAN SERVICES POCKET GUIDE

Compliments of the Human Services Commissions of the cities of Dublin, Livermore, and Pleasanton



## ALCOHOL, DRUG, AND SUBSTANCE ABUSE

**Al-Anon Family Group & Alateen District 16, Tri-Valley**  
(925) 277-7661  
[alanontrivalley.org](http://alanontrivalley.org)

**Alcoholics Anonymous (AA) Valley Service Center**  
6990 Village Parkway, Suite 214  
Dublin  
(925) 829-0666  
[trivalleyaa.org](http://trivalleyaa.org)

**Axis Community Health Addiction Counseling**  
6666 Owens Drive  
Pleasanton  
(925) 462-1755  
[axishealth.org](http://axishealth.org)

**Axis Community Health DUI First Offender Program**  
6666 Owens Drive  
Pleasanton  
(925) 462-1755  
[axishealth.org](http://axishealth.org)

**Alameda Tri-Area of Narcotics Anonymous**  
Automated Helpline  
(510) 444-4673  
[naalamedacounty.org](http://naalamedacounty.org)

**National Council on Alcoholism and other Drug Addictions**  
(925) 932-8100  
[adacc.com](http://adacc.com)

**U.S. Department of Veteran Affairs Oakland Mental Health and Substance Abuse Clinic**  
525 - 21st Street  
Oakland  
(510) 587-3400

## COUNSELING/MENTAL HEALTH

**Alameda County Family Education & Resource Center**  
2470 First Street, Suite 200B  
Livermore  
(925) 583-3772  
[askferc.org](http://askferc.org)

24-hour crisis line:  
(800) 309-2131

Nationwide:  
(800) 273-8255  
[crisisupport.org](http://crisisupport.org)

Alameda County Behavioral Health Care Services—ACCESS Program  
(800) 491-9099  
[acbhc.org](http://acbhc.org)

**Anthropos Counseling**  
326 South L Street  
Livermore  
(925) 449-7925  
[anthroposcounseling.org](http://anthroposcounseling.org)

**Axis Community Health**  
*See Health*

**Bay Area Community Services, Valley Wellness**  
3900 Valley Avenue, Suite B  
Pleasanton  
(925) 484-8457  
[bayareacs.org](http://bayareacs.org)

**Hope Hospice**  
*See Health*

**Horizons Family Counseling**  
1112 S. Livermore Avenue  
Livermore  
(925) 371-4747  
[cityoflivermore.net/citygov/horizons/](http://cityoflivermore.net/citygov/horizons/)

**National Alliance on Mental Illness (NAMI) Tri-Valley Chapter**  
P.O. Box 5563  
Pleasanton, CA 94566  
(925) 980-5331  
[nami-trivalley.org](http://nami-trivalley.org)

## CRIMINAL JUSTICE AND LEGAL (cont.)

**Family Violence Law Center**  
*Crisis line:*  
(800) 947-8301  
*Business line:*  
(510) 208-0220  
[fvlc.org](http://fvlc.org)

**Legal Assistance for Seniors**  
5353 Sunol Blvd  
Pleasanton  
(925) 931-5365  
[lashicap.org](http://lashicap.org)

**Money Management International**  
(formerly Consumer Credit Counseling Services)  
1901 Harrison Street, Suite 1100  
Oakland  
(866) 226-0278  
[moneymangement.org](http://moneymangement.org)

**Tri-Valley Haven Domestic Violence Services**  
3663 Pacific Avenue  
Livermore  
(800) 884-8119  
[trivalleyhaven.org](http://trivalleyhaven.org)

**Information and Services U.S. Citizenship and Immigration Services (USCIS)**  
(800) 375-5283  
[uscis.gov](http://uscis.gov)

**Lawyer in the Library at Dublin Library**  
200 Civic Plaza  
Dublin  
(925) 803-7252  
[acgov.org/law/refservices/lilprogram.htm](http://acgov.org/law/refservices/lilprogram.htm)

## ACCESS AND FUNCTIONAL NEEDS (cont.)

**Regional Center of the East Bay**  
Creekside Plaza  
500 Davis Street, Suite 100  
San Leandro  
(510) 618-6100  
[rceb.org](http://rceb.org)

**State of California Department of Rehabilitation**  
Multi-Service Center  
3311 Pacific Avenue  
Livermore  
(510) 794-2458  
[dor.ca.gov](http://dor.ca.gov)

**Sunflower Hill**  
*Mailing Address:*  
P.O. Box 11436  
Pleasanton, CA 94588  
(925) 231-6003  
[sunflowerhill.org](http://sunflowerhill.org)

**Tri-Valley REACH**  
*Mailing Address:*  
P.O. Box 5564  
Pleasanton, CA 94566  
info@trivalleyreach.org  
[trivalleyreach.org](http://trivalleyreach.org)

**Tri-Valley Special Education Local Plan Area (SELPA)**  
4665 Bernal Avenue  
Pleasanton  
(925) 426-9144  
[tri-valleyselpa.org](http://tri-valleyselpa.org)

## CRIMINAL JUSTICE AND LEGAL

**Alameda County Adult Protective Services**  
6955 Foothill Boulevard, Suite 300  
Oakland  
(510) 577-3500  
[alamedasocialservices.org/public/services/elders\\_and\\_disabled\\_adults/protective\\_services.cfm](http://alamedasocialservices.org/public/services/elders_and_disabled_adults/protective_services.cfm)

**Alameda County Department of Child Support Services**  
5669 Gibraltar Drive  
Pleasanton  
(866) 901-3212  
[acgov.org/css](http://acgov.org/css)

**Alameda County District Attorney's Office Victim/Witness Assistance Program**  
1401 Lakeside Drive  
Suite 802  
Oakland  
(510) 272-6180  
[alcoda.org/victimwitness](http://alcoda.org/victimwitness)

**Alameda County Family Court and Law Facilitator**  
(510) 272-1393

**Alameda County Family Justice Center**  
470 - 27th Street  
Oakland  
(510) 267-8800  
[acfjc.org](http://acfjc.org)

**Alameda County Public Defender (ACPD) Pleasanton Branch Office**  
5149 Gleason Drive, Suite C155  
Dublin  
(925) 551-6863  
[acgov.org/defender](http://acgov.org/defender)

**Bay Area Legal Aid**  
1735 Telegraph Avenue  
Oakland  
(510) 663-4744  
[baylegal.org](http://baylegal.org)

**CALICO Center**  
Child Abuse Intervention  
524 Estudillo Avenue  
San Leandro  
(510) 895-0702  
[calicoenter.org](http://calicoenter.org)

**California Courts Self-Help Center**  
(510) 272-1393  
[courts.ca.gov/selfhelp](http://courts.ca.gov/selfhelp)

**Center for Community Dispute Settlement (CCDS)**  
291 McLeod Street  
Livermore  
(925) 373-1035  
[trivalleymediation.com](http://trivalleymediation.com)

**Castro Valley Youth Court (CVYC)**  
4400 Alma Avenue  
Castro Valley  
(925) 337-2758  
[communityyouthcourts.com](http://communityyouthcourts.com)

## ACCESS AND FUNCTIONAL NEEDS

**Ability Now Bay Area Adult Day Program**  
4500 Lincoln Avenue  
Oakland  
(510) 531-3323  
[abilitynowbayarea.org](http://abilitynowbayarea.org)

**ARC of Alameda County The Independent Way**  
6533 Sierra Lane  
Dublin  
(925) 294-8931  
[arcalameda.org](http://arcalameda.org)

**Bay Area Community Services, Inc. (BACS)**  
3900 Valley Avenue, Unit B  
Pleasanton  
(925) 484-8457  
[bayareacs.org](http://bayareacs.org)

**California School for Deaf**  
39350 Gallaudet Drive  
Fremont  
*Voice Phone:*  
(510) 794-3666  
*Video Relay:*  
(510) 248-4204  
[csdeagles.com](http://csdeagles.com)

**Community Resources for Independent Living (CRIL)**  
3311 Pacific Avenue  
Livermore  
(925) 371-1531  
[cril-online.org](http://cril-online.org)

**Deaf Counseling Advocacy & Referral Agency (DCARA)**  
14895 E. 14th Street, Suite 200  
San Leandro  
(510) 343-6670  
[dcara.org](http://dcara.org)

**East Bay Innovations**  
Multi-Service Center  
3311 Pacific Avenue  
Livermore  
(510) 618-1580  
[eastbayinnovations.org](http://eastbayinnovations.org)

**Easter Seals Bay Area Kaleidoscope Adult Day Program**  
5601 Arnold Road  
Dublin  
(925) 248-9925  
[bayarea.easterseals.com](http://bayarea.easterseals.com)

**Keystone Adult Learning Center, Inc.**  
1241 Quarry Lane, Suite 145  
Pleasanton  
(925) 484-5330  
[kalc.org](http://kalc.org)

**Pleasanton Paratransit Services (PPS)**  
*See Transportation*

**Recreation for Adults with Developmental Disabilities (RADD)**  
5353 Sunol Boulevard  
Pleasanton  
(925) 931-5373  
[cityofpleasantonca.gov/depts/cs/senior/radd.asp](http://cityofpleasantonca.gov/depts/cs/senior/radd.asp)

## EDUCATION AND EMPLOYMENT

**Alameda County Social Services Agency**  
Multi-Service Center  
3311 Pacific Avenue  
Livermore  
(925) 455-0747  
[alamedasocialservices.org](http://alamedasocialservices.org)

**Village High School School-Age Parents Program**  
4645 Bernal Avenue  
Pleasanton  
(925) 426-4260  
[villagehighschool.com](http://villagehighschool.com)

**Job Link at St. Raymond's Church**  
11555 Shannon Avenue  
Dublin  
(510) 821-1726  
Mondays

**La Familia Highway to Work and Workforce Investment Opportunities Act (WIOA) Programs**  
1401 Almond Avenue, Room 20  
Livermore  
(510) 935-2643

**Las Positas College CalWORKS**  
3000 Campus Hill Drive  
Livermore  
(925) 424-1459  
[laspositascollege.edu/calworks](http://laspositascollege.edu/calworks)

**Livermore Valley Joint Unified High School District Livermore Adult Education**  
1401 Almond Avenue  
Livermore  
(925) 606-4722  
[livermoreadulted.org](http://livermoreadulted.org)

**Pleasanton Adult Career Education (PACE)**  
4665 Bernal Avenue  
Pleasanton  
(925) 463-0616  
[pleasantonusd.net](http://pleasantonusd.net)

**State of California Department of Rehabilitation**  
*See Access and Functional Needs*

**Tri-Valley One Stop Career**  
6300 Village Parkway  
Dublin  
(925) 560-9431  
[trivalleyonestop.org](http://trivalleyonestop.org)

**Tri-Valley Regional Occupational Program (ROP)**  
1040 Florence Road  
Livermore  
(925) 455-4800  
[tvtrop.org](http://tvtrop.org)

## CHILDCARE AND CHILDREN

**Alameda County Social Services: Children and Family Services**  
Multi-Service Center  
3311 Pacific Avenue  
Livermore  
*Child Abuse Hotline:*  
(510)-259-1800  
[alamedasocialservices.org](http://alamedasocialservices.org)

**Child Care Links**  
6601 Owens Drive, Suite 100  
Pleasanton  
(925) 417-8733  
[childcarelinks.org](http://childcarelinks.org)

**Community Association for Preschool Education (CAPE)**  
3037 Independence Drive, Suite A  
Livermore  
(925) 443-3434  
[capeheadstart.org](http://capeheadstart.org)

**Family Paths**  
22320 Foothill Boulevard, Suite 400  
Hayward  
*Main Line:*  
(510) 582-0148  
*24-Hour Support:*  
(800) 829-3777  
[familypaths.org](http://familypaths.org)

**Help Me Grow: First 5 Alameda County**  
(888) 510-1211  
[first5alameda.org/help-me-grow](http://first5alameda.org/help-me-grow)

**Kidango**  
44000 Old Warm Spring Blvd.  
Fremont  
(800) 262-4252  
[kidango.org](http://kidango.org)

**City of Dublin Parks and Community Services Department**  
(925) 833-6645  
[dublin.ca.gov/ParksandCommunityServices](http://dublin.ca.gov/ParksandCommunityServices)

**City of Pleasanton Library and Recreation Department**  
(925) 931-5340  
[cityofpleasantonca.gov](http://cityofpleasantonca.gov)

**Livermore Area Recreation and Park District (LARPD) Extended Student Services**  
(925) 960-2480  
[larpd.org](http://larpd.org)

**Trustline Registry**  
California's background check for in-home child care  
(800)822-8490  
[trustline.org](http://trustline.org)

## FAMILY PLANNING

### Axis Community Health Medical Clinic

[See Health](#)

### Livermore Pregnancy Resource Center

4200 East Ave., Suite 104  
Livermore  
(925) 447-1111

24-Hour Hotline:  
(925) 321-1965  
[livermoreprc.com](#)

### Planned Parenthood of San Ramon

200 Porter Drive, Suite 200  
San Ramon  
(925) 838-2108  
[plannedparenthood.org](#)

### Valley Pregnancy Center

5776 Stoneridge Mall Road,  
Suite 200  
Pleasanton  
(925) 425-0414  
[valleypregnancycenter.org](#)

## FOOD AND CLOTHING

### Alameda County Social Services: Food Stamps

Multi-Service Center  
3311 Pacific Avenue  
Livermore  
(925) 455-0747  
[alamedasocialservices.org](#)

### Axis Community Health WIC Program

1991 Santa Rita Road, Suite H  
Pleasanton  
(925) 462-2365  
[axishealth.org](#)

### Children's Emergency Council

7421 Amarillo Road  
Dublin  
(925) 828-5363

### Marylin Avenue School Food Pantry

800 Marilyn Avenue  
Livermore  
(925) 606-4724

### Open Heart Kitchen of Livermore, Inc.

(925) 580-1616  
[openheartkitchen.org](#)

*Five sites for meals\*:*

**#1: Asbury United Methodist Church**  
4743 East Avenue  
Livermore  
Mondays, 3:30pm – 5:30pm  
Tuesdays/Wednesdays, 2pm – 6pm

**#2: Valor Crossing**  
7500 St. Patrick Way  
Dublin  
Saturdays, 12pm – 2pm

**#3: St. Bartholomew's Episcopal Church**  
678 Enos Way  
Livermore  
Thursdays/Fridays, 3pm – 6pm

**#4: Trinity Lutheran Church**  
1225 Hopyard Road  
Pleasanton  
Fridays, 4pm – 6pm

**#5: Lynnwood United Methodist Church**  
4444 Black Avenue  
Pleasanton  
Sundays, 3:30pm – 5:30pm

*\* meal service hours and days may change.*

### Society of St. Vincent de Paul Thrift Store and Voucher

Thrift Store:  
1817 Second Street  
Livermore  
(925) 455-1104

### Tri-Valley Church of Christ Community Care

4481 East Avenue  
Livermore  
(925) 447-4333  
[trivalleychurch.org/service/community-care/](#)

### Tri-Valley Haven Food Pantry

418 Junction Avenue  
Livermore  
(925) 449-1664  
[trivalleyhaven.org](#)

### Valley Bible Church

7106 Johnson Drive  
Pleasanton  
(925) 227-1301  
[thecrossing.org](#)

## HEALTH

### Alameda County Social Services: Medi-Cal

Multi-Service Center  
3311 Pacific Avenue  
Livermore  
(925) 455-0747  
[alamedasocialservices.org](#)

### Axis Community Health Medical Clinic

(925) 462-1755

Livermore Clinic:

Multi-Service Center  
3311 Pacific Avenue  
Livermore

Pleasanton Clinic:

5925 W. Las Positas Boulevard  
Pleasanton  
4361 Railroad Avenue  
Pleasanton  
[axishealth.org](#)

### Bay Area Community Services, Valley Wellness

3900 Valley Avenue, Suite B  
Pleasanton  
(925) 484-8457  
[bayareacs.org](#)

### Hope Hospice

6377 Clark Avenue, Suite 100  
Dublin  
(925) 829-8770  
[hopehospice.com](#)

### HOPE Mobile Health Clinic (Homeless Services)

Abode Services/Tri-City Health Center  
Vineyard Christian Fellowship  
460 N. Livermore Avenue  
Livermore  
Mondays, 9am-12pm

### U. S. Department of Veteran Affairs Veterans Medical Center

4951 Arroyo Road  
Livermore  
(925) 373-4700  
[paloalto.va.gov](#)

### Veterans Resource Center

Pleasanton Library  
400 Old Bernal Avenue  
Pleasanton  
(925) 931-3400 x4

## HOMELESS

### HOPE Project (Street Outreach for Homeless)

Abode Services  
Multi-Service Center  
3311 Pacific Avenue  
Livermore  
(510) 290-5948  
[abodeservices.org](#)

### CityServe, Tri-Valley

Mailing Address:  
P. O. Box 1613  
Pleasanton, CA 94566  
(925) 452-8276  
[cityservetrialley.org](#)

### Livermore Homeless Refuge

*Available November – April*  
4743 East Avenue  
Livermore

Hotline:

(925) 292-0265  
[livermorehomelessrefuge.org](#)

*Alameda County's Coordinated Entry System serves people who are currently homeless and those at risk of homelessness in Alameda County. Call 2-1-1 anytime for more information.*

## HOUSING

### Alameda County Housing Authority

Dublin and Pleasanton:  
22941 Atherton Street  
Hayward  
(510) 538-8876  
[haca.net](#)

### City of Livermore

Housing Information  
1052 S. Livermore Avenue  
Livermore  
(925) 960-4580  
[cityoflivermore.net/citygov/cdd/hhs/default.htm](#)

## HOUSING (cont.)

### City of Pleasanton

Housing Information  
200 Old Bernal Avenue  
Pleasanton

Recorded Information:  
(925) 931-5011

Housing Manager:

(925) 931-5007  
[cityofpleasantonca.gov/resident/housing](#)

### ECHO Housing

141 N. Livermore Avenue  
Livermore  
(925) 449-7340  
[echofairhousing.org](#)

*Please also see [achousingchoices.org](#) for additional housing resources.*

### Eden I & R, Inc.

**2-1-1 Alameda County**  
Dial 2-1-1  
[edenir.org](#)

### Livermore Housing Authority

3203 Leahy Way  
Livermore  
(925) 447-3600  
[livermoreha.org](#)

### Project Independence

Abode Services  
1065 A Street  
Hayward  
(510) 657-7409  
[abodeservices.org](#)

## SENIOR

### Alzheimer's Services of the East Bay

1105 Walpert Street  
Hayward  
(510) 888-1411  
[aseb.org](#)

### California Advocates for Nursing Home Reform (CANHR)

Mailing Address:  
650 Harrison Street  
2nd Floor  
San Francisco

Consumer Information:  
(800) 474-1116

Other Inquiries:  
(415) 974-5171  
[canhr.org](#)

### DayBreak Adult Care Centers

510 17th Street  
Oakland  
(510) 834-8314  
[daybreakcenters.org](#)

### Dublin Senior Center

7600 Amador Valley Blvd.  
Dublin  
(925) 556-4511  
[dublinseniorcenter.com](#)

### Lavender Seniors of the East Bay

4123 Broadway, Suite 818  
Oakland  
(510) 736-5428  
[lavenderseniors.org](#)

### Legal Assistance for Seniors

*See Criminal Justice and Legal*

### Livermore Senior Services Center

4444 East Avenue  
Livermore  
(925) 373-5760  
[larpd.org/seniors/rlcc.html](#)

### Pleasanton Senior Center

5353 Sunol Boulevard  
Pleasanton  
(925) 931-5365  
[pleasantonseniorcenter.org](#)

### Pleasanton Paratransit Services (PPS)

*See Transportation Services*

### Senior Support Program of the Tri-Valley

5353 Sunol Boulevard  
Pleasanton  
(925) 931-5379  
[ssptv.org](#)

### Social Security Administration

24301 Southland Drive,  
Suite 500  
Hayward  
(800) 772-1213  
[ssa.gov](#)

### Spectrum Community Services - Meals on Wheels

2621 Barrington Court  
Hayward  
Enrollment:  
(510) 881-0300

Pleasanton:  
(925) 931-5385  
Livermore:  
(925) 373-5764  
[spectrumcs.org](#)

## TRANSPORTATION

### AC Transit

1600 Franklin Street  
Oakland  
(510) 891-4777  
[actransit.org](#)

### ACE Train

Vasco Road Station:  
575 South Vasco Road  
Livermore

Livermore Station:  
2500 Railroad Avenue  
Livermore

Pleasanton Station:

4950 Pleasanton Avenue  
Pleasanton  
(800) 411-RAIL (7245)  
[acerail.com](#)

### BART

Dublin and Pleasanton:  
(925) 676-2278  
[bart.gov](#)

### Dial A Ride WHEELS Livermore/Amador Valley Transit Authority

1362 Rutan Court, Suite 100  
Livermore  
(925) 455-7510  
[lavta.org](#)

### Pleasanton Paratransit Services (PPS)

5353 Sunol Boulevard  
Pleasanton  
(925) 931-5376  
[cityofpleasantonca.gov/gov/depts/cs/senior/transit.asp](#)

## YOUTH AND TEEN SERVICES

### California Youth Crisis Line

(800) 843-5200  
[youthcrisisline.org](#)

### Crisis Support Services of Alameda County Suicide Prevention and Crisis

Mailing Address:  
P. O. Box 3120  
Oakland, CA 94609  
(800) 309-2131

### City of Dublin Parks and Community Services Department

100 Civic Plaza  
Dublin  
(925) 833-6645  
[dublin.ca.gov/ParksandCommunityServices](#)

### City of Pleasanton Library and Recreation Department

200 Old Bernal Avenue  
Pleasanton  
(925) 931-5340  
[cityofpleasantonca.gov](#)

### Livermore Area Recreation and Park District (LARPD)

4444 East Avenue  
Livermore  
(925) 373-5700  
[larpd.org](#)

### The Lavender Youth Recreation & Information Center (LYRIC)

(415) 703-6150  
[lyric.org](#)

### Parents and Friends of Lesbians and Gays (PFLAG)

info@pflagtrivalley.com  
[pflag.org](#)

## OTHER SERVICES, RESOURCE & REFERRALS

### City of Dublin Parks and Community Services Department

100 Civic Plaza  
Dublin  
(925) 833-6645  
[dublin.ca.gov/ParksandCommunityServices](#)

### City of Livermore Housing and Human Services

1052 S. Livermore Avenue  
Livermore  
(925) 960-4580  
[cityoflivermore.net/citygov/cdd/hhs/default.htm](#)

## OTHER SERVICES, RESOURCES & REFERRALS (cont.)

### City of Pleasanton Library and Recreation Department

200 Old Bernal Avenue  
Pleasanton  
(925) 931-5340  
[cityofpleasantonca.gov/gov/depts/cs/](#)

### Eden I & R, Inc. 2-1-1 Alameda County

Dial 2-1-1  
[edenir.org](#)

### Livermore Area Recreation and Park District (LARPD)

4444 East Avenue  
Livermore  
(925) 373-5700  
[larpd.org](#)

## COOLING/WARMING CENTERS

### Dublin Library

200 Civic Plaza  
Dublin  
(925) 803-7252  
[aclibrary.org](#)

### Dublin Senior Center

7600 Amador Valley Blvd.  
Dublin  
(925) 556-4511  
[dublinseniorcenter.com](#)

### Emerald Glen Park

4201 Central Parkway  
Dublin  
(925) 556-4500  
[dublin.ca.gov](#)

### Shannon Community Center

11600 Shannon Avenue  
Dublin  
(925) 556-4500  
[dublin.ca.gov](#)

### Rincon Library

725 Rincon Avenue  
Livermore  
(925) 373-5540  
[livermorelibrary.net](#)

### Springtown Library

998 Bluebell Drive  
Livermore  
(925) 373-5518  
[livermorelibrary.net](#)

### Civic Center-Livermore Literacy Service

1188 S. Livermore Avenue  
Livermore  
(925) 373-5500  
[livermorelibrary.net](#)

### Senior Services Center

4444 East Avenue  
Livermore  
(925) 373-5760  
[larpd.org](#)

### Pleasanton Public Library

400 Old Bernal Avenue  
Pleasanton  
(925) 931-3400  
[ci.pleasanton.ca.us/services/library](#)

### Pleasanton Senior Center

5353 Sunol Boulevard  
Pleasanton  
(925) 931-5365  
[pleasantonseniorcenter.org](#)

Notes: \_\_\_\_\_  
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