DUBLIN
CALIFORNIA

WELCOME TO
OUR BACKYARD

NEW RESIDENT GUIDE

There's something for everyone in this Tri-Valley city with a big heart and a high quality of life. Dublin values its roots, while embracing its future.

Gracing 14 square miles, Dublin is a mixture of rolling hills and scenic flatlands, with extraordinary vistas of Mt. Diablo, Donlon Point, and Dublin Hills Open Space. As you settle in, take a moment to look through this guide, learn about some of the many services and programs provided in Dublin, and explore the amenities that contribute to the City's healthy, safe, and productive lifestyle.

Learn more about life in Dublin by visiting **www.dublin.ca.gov/newresident**!

A Dozen Things to Do in Your First Year

- ☐ Check out the **City website**
  - Sign up to receive **City Notifications**
  - Subscribe to **AC Alerts** to receive City emergency alerts
- ☐ Celebrate at the **St. Patrick's Day Celebration**
- ☐ Shop for produce at the **Farmers' Market**
- ☐ Meet your neighbors and promote safety by joining or starting a **Neighborhood Watch** group
- ☐ Create an **Emergency Plan** for your home or neighborhood
  - Register for a local **CERT** or **PEP** class
- ☐ Attend a **City Council Meeting**
- ☐ Participate in **Citizens' Academy**
- ☐ Visit **City Hall** and the **Dublin Public Library**
- ☐ **Volunteer** in the community:
  - **Senior Center**
  - **Dublin Pride Week**
  - **Creek Clean Up**
  - **Disaster Service Worker Program**
  - **Dublin Heritage Park & Museums**
- ☐ Explore **Neighborhood Parks**
- ☐ Register for **Inside Dublin**
- ☐ Support a City-sponsored **Holiday Fundraiser**

SUPPORT DUBLIN AND SHOP LOCAL!

Did you know that 1% of all taxable purchases in Dublin go to the General Fund, which supports City services like public safety, street maintenance, and programs for kids?

shop • dine • play

#DiscoverDublinCA

Like us on **Facebook**!

FURRY FRIENDS ARE WELCOME HERE

Dublin is home to **large** and **small** dog parks, pet specialty stores, restaurants, and even a hotel that caters to animals.

Looking for your new best friend? Stop by the **Tri-Valley Animal Shelter** or **East Bay SPCA**, both of which can be found within Dublin's borders.

SETTLE IN

Electricity | PG&E (800) 743-5000

Waste | AVI (925) 479-9545

Water/Sewer | DSRSD (925) 828-8524

Cable/Internet | **Comcast** (800) 945-2288
| **DirecTV** (855) 833-4388
| **AT&T** (855) 637-9526

The **Public Works Department** manages:

- Streetlights
- Traffic Signals
- Street Sweeping
- Publicly-Maintained Trees
- Sidewalks
- Street Maintenance

Visit Dublin San Ramon Services District to:

- Open your water account, and start service
- Sign up for paperless billing and automatic payments
- Apply for Low Income Assistance
- Track your water use 24/7 and set your own alerts on **AquaHawk**
- Find tips, rebates, and free stuff to help you use water wisely
- Learn about local water quality
- Learn about your sewer pipe responsibility
- Learn what NOT to flush, and where to safely recycle or dispose of these materials
- See how DSRSD puts your dollars to work in the community
- Appreciate why Dublin loves **PURPLE**—sprinklers, that is; recycled water keeps our city **GREEN**, even during droughts

FIND YOUR WAY

The City contains over 10 miles of **biking/walking trails** that beckon adventurers to explore nature and local scenery, including the **Iron Horse Regional Trail**, which connects 12 cities and spans 55 miles between Suisun Bay and Livermore.

Need to charge your green wheels? Three Electric Vehicle (EV) charging stations are located in the Dublin Library parking lot (200 Civic Plaza).

CityCarShare operates two car sharing pick-up/drop-off locations in nearby Pleasanton.

Taxis are regularly found stationed outside of both Dublin BART stations.

Wheels | (925) 833-7500

The **Wheels** bus system is operated by **LAVTA** (Livermore Amador Valley Transit Authority) and provides bus service within Dublin and the **Tri-Valley**. Wheels offers express **routes**, as well as specific routes for **students** and **shoppers**.

Dial-a-Ride paratransit service is available for eligible riders; call (925) 455-7510.

BART | (510) 441-2278

Dublin's **BART** (Bay Area Rapid Transit) stations connect passengers to destinations throughout the Bay Area.

Access **Dublin/Pleasanton BART** from De Marcus Blvd.;
Access **West Dublin/Pleasanton BART** from Golden Gate Drive.

OTHER IMPORTANT PLACES

Alameda County Administration
(property taxes, registrar of voters, etc.)
1221 Oak St. | Oakland, CA 94612
(510) 208-9770

Local Post Office
6937 Village Parkway | Dublin, CA 94568
(800) 275-8777

Department of Motor Vehicles
6300 W. Las Positas Blvd. | Pleasanton, CA 94588
(800) 275-8777

Social Security Office
24301 Southland Dr., Suite 500 | Hayward, CA 94545
(800) 772-1213

PLAY AROUND

Dublin Boulevard provides a path to many basic necessities, such as grocery stores, gas stations, and shops. Venture off the main road, however, and you will discover that there is a lot that the city has to offer to keep your mind and body active. Dublin's **Parks and Community Services Department** invites you to come and play in Dublin!

View the **Activity Guide**—your portal to recreation, fitness, and arts and enrichment programs for residents of all ages. Register online: **www.DublinRecGuide.com**

Indoor and outdoor pools, slides, splash pads, and more!

SWIM!

HERITAGE & CULTURAL ARTS

Experience Dublin's history and creative culture!

PARKS & OPEN SPACES

20

Dublin has 18 parks and sports facilities... and counting! Explore children's play areas, sports fields and courts, picnic areas, trails, and open space.

FESTIVALS & EVENTS

Gather with neighbors and friends!

SENIOR CENTER

Connect with community in a class, activity, or program that engages the mind, body, and spirit.

There are **parks** for 4-legged residents, too!

FACILITY RENTALS

Host a party, wedding, special event, or business meeting at a City facility.

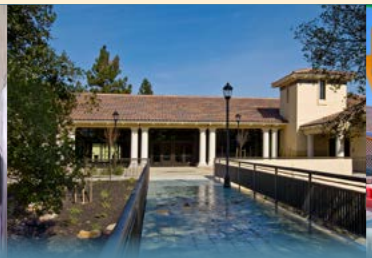
PRESCHOOL

Nurturing our future, one child at a time.

CITY FACILITIES

City Hall
100 Civic Plaza
(925) 833-6650

Senior Center
7600 Amador Valley Blvd.
(925) 556-4511



Shannon Community Ctr
11600 Shannon Ave.
(925) 556-4500

The Wave
4201 Central Pkwy.
(925) 574-4800

Dublin Library
200 Civic Plaza
(925) 803-7252

GO GREEN

Dublin's **Environmental Services** works hard to protect the environment and safeguard public health, creating a more sustainable planet for this and future generations. Some of the programs managed by the City include:

- **Waste Services Contract**
- **Household Hazardous Waste Disposal**
- **Energy Conservation**
- **Clean Water and Clean Air Programs**

SHOW YOUR DUBLIN PRIDE

Each spring, the City hosts **Dublin Pride Week**, a week-long celebration of the Dublin community, including contests, volunteer efforts, food drives, and resident workshops. We'll see you there!

STAY INFORMED

TV30 | Watch City Council meetings from the comfort of your home using the Tri-Valley's local TV channel
OpenGov | Review City revenues and costs with this user-friendly online database
Crime Reports | Search a customizable map of reported incidents near your location
Alerts | Receive notifications from Dublin during emergencies
Twitter | Follow @DublinPIO for the most recent Dublin news
NotifyMe | Receive email updates on what's happening in Dublin
Request Tracker | Submit queries or requests for City maintenance services

BEING THERE...FOR YOU

2-1-1 provides easy access to housing information and critical health and human services over the phone and online. It's free, confidential, and available 24 hours a day, seven days a week, with multi-lingual capabilities. In Alameda County, **2-1-1** is operated by Eden I&R.

Dublin has partnered with other Tri-Valley cities to connect residents with additional resources, such as childcare and senior services, in the nearby area. Visit **www.dublin.ca.gov/HumanServices** to download the *Human Services Pocket Guide* and learn more about City-supported local not-for-profit service providers.

The ***Welcome Dublin* magazine** highlights many of the City's core services, cultural attractions, and amenities for residents and visitors.

DUBLIN CALIFORNIA
THE NEW AMERICAN BACKYARD

Want to start a business in Dublin? Have questions about City services? Need help with a neighborhood concern? Give us a call or e-mail **cityofdublin@dublin.ca.gov**.

CITY DEPARTMENTS

City Council	(925) 833-6650
City Manager	(925) 833-6650
City Clerk	(925) 833-6650
Code Enforcement	(925) 833-6610
Community Development	(925) 833-6610
Economic Development	(925) 833-6650
Engineering	(925) 833-6630
Environmental Services	(925) 833-6630
Finance	(925) 833-6640
Fire Prevention	(925) 833-6606
Parks & Community Services	(925) 556-4500
Police Services	(925) 833-6670
Public Works	(925) 833-6630

OTHER

Animal Control	(925) 803-7040
Emergency Dispatch (Police/Fire):	
From Landline	9-1-1
From Cell Phone	(925) 462-1212
Non-Emergency Dispatch	(925) 462-1212

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