NEW RESIDENT GUIDE

There's something for everyone in this Tri-Valley city with a big heart and a high quality of life. Dublin values its roots, while embracing its future.

Gracing 14 square miles, Dublin is a mixture of rolling hills and scenic flatlands, with extraordinary vistas of Mt. Diablo, Donlon Point, and Dublin Hills Open Space. As you settle in, take a moment to look through this guide, learn about some of the many services and programs provided in Dublin, and explore the amenities that contribute to the City’s healthy, safe, and productive lifestyle.

Learn more about life in Dublin by visiting [www.dublin.ca.gov/newresident](http://www.dublin.ca.gov/newresident).
**SETTLE IN**

**Electricity** | PG&E (800) 743-5000
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**Waste** | AVI (925) 479-9545
**Water/Sewer** | DSRSD (925) 828-8524
**Cable/Internet** | Comcast (800) 945-2288
| DirectTV (855) 833-4388
| AT&T (855) 637-9526

The **Public Works Department** manages:
- Streetlights
- Traffic Signals
- Street Sweeping
- Publicly-Maintained Trees
- Sidewalks
- Street Maintenance

**FIND YOUR WAY**

The City contains over 10 miles of **biking/walking trails** that beckon adventurers to explore nature and local scenery, including the **Iron Horse Regional Trail**, which connects 12 cities and spans 55 miles between Suisun Bay and Livermore.

- Need to charge your green wheels? Three Electric Vehicle (EV) charging stations are located in the Dublin Library parking lot (200 Civic Plaza).
- **CityCarShare** operates two car sharing pick-up/drop-off locations in nearby Pleasanton.
- **Taxis** are regularly found stationed outside of both Dublin BART stations.
- The **Wheels** bus system is operated by **LAVTA** (Livermore Amador Valley Transit Authority) and provides bus service within Dublin and the **Tri-Valley**. Wheels offers express **routes**, as well as specific routes for **students** and **shoppers**.
- **Dial-a-Ride paratransit service** is available for eligible riders; call (925) 455-7510.
- Dublin’s **BART** (Bay Area Rapid Transit) stations connect passengers to destinations throughout the Bay Area.
  - Access **Dublin/Pleasanton BART** from De Marcus Blvd.;
  - Access **West Dublin/Pleasanton BART** from Golden Gate Drive.

**OTHER IMPORTANT PLACES**

**Alameda County Administration**
(property taxes, registrar of voters, etc.)
1221 Oak St. | Oakland, CA 94612
(510) 208-9770

**Local Post Office**
6937 Village Parkway | Dublin, CA 94568
(800) 275-8777

**Department of Motor Vehicles**
6300 W. Las Positas Blvd. | Pleasanton, CA 94588
(800) 275-8777

**Social Security Office**
24301 Southland Dr., Suite 500 | Hayward, CA 94545
(800) 772-1213
Dublin Boulevard provides a path to many basic necessities, such as grocery stores, gas stations, and shops. Venture off the main road, however, and you will discover that there is a lot that the city has to offer to keep your mind and body active. Dublin's Parks and Community Services Department invites you to come and play in Dublin!

View the Activity Guide—your portal to recreation, fitness, and arts and enrichment programs for residents of all ages. Register online: www.DublinRecGuide.com

Experience Dublin’s history and creative culture!

There are parks for 4-legged residents, too!

Nurturing our future, one child at a time.

Dublin has 21 parks and sports facilities... and counting! Explore children’s play areas, sports fields and courts, picnic areas, trails, and open space.

Connect with community in a class, activity, or program that engages the mind, body, and spirit.

Host a party, wedding, special event, or business meeting at a City facility.

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Dublin's Environmental Services works hard to protect the environment and safeguard public health, creating a more sustainable planet for this and future generations. Some of the programs managed by the City include:

- Waste Services Contract
- Household Hazardous Waste Disposal
- Energy Conservation
- Clean Water and Clean Air Programs

SHOW YOUR DUBLIN PRIDE

Each spring, the City hosts Dublin Pride Week, a week-long celebration of the Dublin community, including contests, volunteer efforts, food drives, and resident workshops. We’ll see you there!

GO GREEN

CITY DEPARTMENTS

City Council (925) 833-6650
City Manager (925) 833-6650
City Clerk (925) 833-6650
Code Enforcement (925) 833-6610
Community Development (925) 833-6610
Economic Development (925) 833-6650
Engineering (925) 833-6630
Environmental Services (925) 833-6630
Finance (925) 833-6640
Fire Prevention (925) 833-6606
Parks & Community Services (925) 556-4500
Police Services (925) 833-6670
Public Works (925) 833-6630

OTHER

Animal Control (925) 803-7040
Emergency Dispatch (Police/Fire):
- From Landline 9-1-1
- From Cell Phone (925) 462-1212
- Non-Emergency Dispatch (925) 462-1212

STAY INFORMED

TV30 | Watch City Council meetings from the comfort of your home using the Tri-Valley’s local TV channel
OpenGov | Review City revenues and costs with this user-friendly online database
Crime Reports | Search a customizable map of reported incidents near your location
Alerts | Receive notifications from Dublin during emergencies
Twitter | Follow @DublinPIO for the most recent Dublin news
NotifyMe | Receive email updates on what’s happening in Dublin
Request Tracker | Submit queries or requests for City maintenance services

2-1-1 provides easy access to housing information and critical health and human services over the phone and online. It’s free, confidential, and available 24 hours a day, seven days a week, with multi-lingual capabilities. In Alameda County, 2-1-1 is operated by Eden I&R.

Dublin has partnered with other Tri-Valley cities to connect residents with additional resources, such as childcare and senior services, in the nearby area. Visit www.dublin.ca.gov/HumanServices to download the Human Services Pocket Guide and learn more about City-supported local not-for-profit service providers.

The Welcome Dublin magazine highlights many of the City’s core services, cultural attractions, and amenities for residents and visitors.

Want to start a business in Dublin? Have questions about City services? Need help with a neighborhood concern? Give us a call or e-mail cityofdublin@dublin.ca.gov.