DUBLIN
CALIFORNIA

RESIDENTIAL PROPERTY MAINTENANCE REGULATIONS

DOES THE CITY OF DUBLIN HAVE A RESIDENTIAL PROPERTY MAINTENANCE ORDINANCE?

Yes. The Residential Property Maintenance Ordinance addresses nuisance type issues that are visible from a public street and for an unreasonable period of time including:

- The accumulation of dirt, litter or debris, boxes, bins, containers, fire wood, lumber, junk, trash, salvage materials, or other similar materials;

- Attractive nuisances dangerous to children including abandoned, broken, or neglected equipment, machinery, refrigerators and freezers, hazardous pools, ponds, and excavations;

- Broken or discarded furniture, household equipment, or shopping carts;

- Weeds, dead, decayed, diseased or hazardous trees, and overgrown vegetation, and other vegetation constituting an unsightly appearance or dangerous to public health, safety, and welfare;

- Graffiti on the exterior of any building, fence, or other structure; and,

- Inoperable or unregistered vehicles and vehicle parts or other articles of personal property which are abandoned or left in a state of partial construction or repair.

ARE THERE ORGANIZATIONS THAT WILL TAKE UNWANTED VEHICLES?

Yes. For information on donating an unwanted vehicle, please contact Code Enforcement at (925) 833-6610.

WHAT ARE THE CITY'S REQUIREMENTS FOR TRASH RECEPTACLES?

Trash receptacle carts are to remain clean and water-tight at all times. Over-filled receptacles are very unsightly and tend to scatter trash throughout the neighborhood.

On your collection day:

- Roll out carts by 5:30 a.m.
- Place the carts three (3) feet apart.
- Place carts in the street with wheels against the curb.
- Close lids completely.

By the day after collection, all trash receptacle carts must be removed so that they are not visible from the street, except for such containers stored in side yards.

WHO DO I CALL TO START COLLECTION SERVICES OR WHEN MY GARBAGE IS NOT PICKED UP?

Residential and commercial garbage collection services are provided by Amador Valley Industries (AVI), a private company. To start or change service, or to report a problem, please call (877) 479-9545 (toll free), or go to www.amadorvalleyindustries.com.

HOW DO I DISPOSE OF LARGE BULKY ITEMS SUCH AS APPLIANCES, FURNITURE, TIRES, MATTRESSES, OR ELECTRONIC WASTE? IS IT INCLUDED AS PART OF MY NORMAL COLLECTION SERVICES?

As part of the minimum level of service, Dublin single-family residential households are eligible to schedule and receive three (3) On-Call Large Item Collection Services per year.

- To schedule a Large Item Collection, call (877) 479-9545 at least three days in advance.
- Set items to be collected at the curb no more than 24-hours in advance.
- Do not block the sidewalk or impede traffic.
- Small items must be boxed or bagged in disposable containers.
- Containers set on the curb will not be returned. Do not use your garbage, recycling or organic carts.
- No dirt, rock, concrete, or hazardous materials.

- Please, no more than seven (7) cubic yards of material per pickup. This is approximately 42 full, 35-gallon bags, or material that would fill a space 9-feet long, 5-feet high, and 4-feet wide.

WHO DO I CALL IF I HAVE A PROBLEM WITH RATS, FLIES OR OTHER PESTS?

Please call Alameda County Vector Control at (510) 567-6800.

WHERE ARE THE LOCAL LANDFILLS?

Altamont Landfill
10840 Altamont Pass Road, Livermore
(800) 449-6349

Vasco Road Landfill and Recycling Drop-off
4001 N. Vasco Road, Livermore
(925) 447-0491

WHO DO I CALL IF I FEEL SOMEONE IS IN VIOLATION OF THE RESIDENTIAL PROPERTY MAINTENANCE ORDINANCE?

If there is a property maintenance issue, please call the Planning Division at (925) 833-6610 and ask to speak to the Code Enforcement Officer. All calls are kept strictly confidential.

Once a complaint is received, a site visit of the property will be conducted, usually within a week. If any violations exist, the owner and/or tenant of the property will be contacted and compliance will be requested.

Follow up visits by Code Enforcement will be conducted on a regular basis to ensure compliance.